

**MODULAR
LIFETIME LIMITED WARRANTY**

Modular styles with nylon face fiber are covered by a non-prorated Lifetime Limited Warranty issued by Tandus Centiva against excessive surface wear, edge ravel, zippering, resiliency loss of backing, and delamination of the secondary backing from the primary backing containing the face fiber. Lifetime is defined as the period of time during which the product is owned and maintained by the original end-use purchaser in the original indoor installation location. Tandus Centiva Modular products must be installed in accordance with the appropriate Modular Installation & Floor Preparation Instructions and must be maintained in accordance with Tandus Centiva care and maintenance guidelines. The use of Tandus Centiva primers and adhesives or approved alternatives is required. Failure to conform to these requirements will result in loss of limited warranty coverage.

Moisture and pH testing requirements and limitations are defined in the Tandus Centiva Modular Installation & Floor Preparation Instructions for each Modular product. Product or installation failure due to moisture or pH levels in excess of the limits set forth in these instructions is specifically excluded from limited warranty coverage.

Chair pads are not required, but are recommended for optimum textural performance. Absent the use of chair pads, more intensive maintenance will be required for areas in direct contact with chair caster traffic, and some degree of appearance change is to be expected.

Soiling visibility is affected by colors and patterns. Information on optimizing your selection can be found at www.tandus-centiva.com. **Appearance retention is not covered by this limited warranty.**

Excessive surface wear means more than fifteen percent (15%) loss of pile fiber weight measured before and after use.

Resiliency loss means more than ten percent (10%) loss of backing resiliency calculated using average thickness measurements of the backing of the carpet before and after use. Since resiliency recovery is not immediate and may be influenced by temperature and other conditions, thickness must be measured only after a 72-hour conditioning period.

Modular products also carry a Lifetime Limited Warranty against excessive static electricity only when installed and maintained in accordance with Tandus Centiva approved procedures. Excessive static electricity means more than 3.0 kilovolts at a relative humidity of 20% and a room temperature of 70 degrees Fahrenheit.

If these products fail to perform as described in this limited warranty, the affected area will be repaired to meet the applicable Tandus Centiva limited warranty provisions. If repair is not commercially practical or possible, Tandus Centiva may, at its sole discretion, replace the affected area or refund the original Tandus Centiva invoice cost for the affected area. If repair or replacement is required, Tandus Centiva reserves the right to utilize an independent qualified labor provider or Tandus Centiva Field Technical personnel. Replacement will be made with a product of comparable cost from the current Tandus Centiva running line of products.

This limited warranty does not cover pile shading, pile crushing, tears, burns, cuts, pilling, matting, damage due to improper installation, improper use, improper maintenance, installation over irregular surfaces, point loads in excess of 150 pounds per square inch or any other damage not expressly covered above and is subject to the applicable Tandus Centiva product tolerances, which are available upon request. **This limited warranty does not cover damage resulting from improper installation or maintenance.** Liability of Tandus Centiva is limited to the actual repair or replacement of the affected area and does not cover incidental or consequential damages. Tandus Centiva is not responsible for any expenses incurred for removal of furniture, partitioning, temporary walls or other fixtures on or around the affected area of the carpet.

All Tandus Centiva Limited Warranty and Maintenance Information can be accessed at www.tandus-centiva.com or by dialing 800-248-2878.

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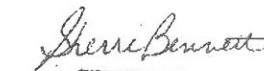
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Invoice No.	3310846	Company Installed	Flooring Systems, Inc.
Product(s)	Maelstrom - ethos Modular	Color	33201
Project Name	Webster IBS	Total Square Yards	26.67
Project Address	8274 Big Bend Blvd., St. Louis, MO 63119		
Specific Areas Surfaced	Throughout		
Date Installation Began	June 28, 2017	Date Installation Completed	June 28, 2017


Sherrie Bennett

Sworn to and subscribed before me,
This 5th day of July 2017




SHERRIE BENNETT
NOTARY PUBLIC, WEBSTER COUNTY,
MO QUALIFICATION EXPIRES APR 01, 2020

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Specific Areas Surfaced	Throughout		
Date Installation Began	June 28, 2017	Date Installation Completed	June 28, 2017


Sherri Bennett

Sworn to and subscribed before me,
This 5th day of July 2017




SHERRI BENNETT
NOTARY PUBLIC, WINFIELD COUNTY, MISSOURI
MY COMMISSION EXPIRES JUNE 16, 2025

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